WASHINGTON STATE DEPARTMENT OF REVENUE



FOR IMMEDIATE RELEASE

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Department of Revenue's Olympia customer service moves to Lacey

OLYMPIA, Wash., March 4, 2001— Beginning April 1, walk-in service for Olympia-area businesses will be provided by the Department of Revenue's Lacey office.

Taxpayers who need personal assistance completing excise tax returns, master business applications or handling other issues can obtain help at the Woodland Square office located behind the Fred Meyer store in Lacey, 4565 7th Ave SE.

This assistance currently is provided at the Olympia field office in Target plaza on the west side. The shift to Lacey will allow the agency to consolidate customer support in Olympia.

The agency's Special Programs Division, including timber tax and unclaimed property programs, will continue to operate out of the Olympia office, but it will not be open to the general public. Taxpayer assistance for those special programs will be available by appointment or via the following toll free lines: Timber Tax 1-800-548-8829 and Unclaimed Property 1-800-435-2429.

Beginning April 1, the <u>Lacey office</u> will serve customers in person or by phone from 8 a.m. to 12:30 p.m. and from 1:30 p.m. to 5 p.m., Monday through Friday. For telephone assistance, taxpayers may call the Woodland Square office at 486-2366 or the Department's Telephone Information Center at 1-800-647-7706.

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